

Policies and procedures

Current written protocols, policies and procedures for delivering services and responsibilities

Definition Document	Availability
Policies and procedures for the conduct of departmental business	Please click here
Procedures and policies relating to student services	Please click here
Policies and procedures for the provision of services	Please click here
Policies and procedures for the recruitment and employment of staff	Please click here
Code of Conduct for members of governing bodies	Please click here
Customer service	Please click here for feedback Please click here for Freedom of Information
Records management and personal data policies	Please click here
Equality and Diversity policies; Equality Scheme	Please click here for Equality information Please click here for the College's Equality Policy
Estate management	Release of this information will be considered upon request Please click here to view the College's FOI policy
Complaints policies and procedures	Please click here
File plans (high level, for current records management systems)	Please click here
Charging regimes and policies	Please click here