

# Level 3 Barista Course



**Profile:** A range of employees from local hospitality businesses, Rices Hotel, Donut Face and Armagh Potato Company joined together in a cluster organised by the Business Support Department at Southern Regional College.

**Challenge:** Staff members wanted to up-skill to learn the art of coffee making and become qualified Baristas and learn the different methods and stages of the roasting process and its impact on the extraction and flavour of coffee.

**Solution:** SRC were able to provide a Level 3 Barista course fully funded under the Department for Economy's Skills Focus Programme at a time and location that suited all businesses.

**Benefits and Progress:** Successful candidates now have the highest Barista qualification in Northern Ireland and are making tasty coffees for customers throughout Northern Ireland.

**Quote(s) from project beneficiary:** Karla Fitzpatrick from Rices Hotel stated; "I wanted to learn how to perfect serving a cup of coffee. I now have a better understanding of the myriad of processes required to go from coffee bean to coffee cup. Lecturer, Scott King was so passionate about coffee and was a great lecturer for this. His passion really shone through and made us all enthusiastic to perfect our serves. I'm looking forward to my next learning journey with SRC and exploring further up-skilling activities. Its great these sessions run at times I can work around".