

Business Support & Innovation

Tour Guiding Course



Profile: A cluster of local businesses recently completed the OCN NI Level 2 Certificate in Local Tour Guiding delivered by Kieran Swail, Tourism Innovation Specialist.

Challenge: The businesses wanted to up-skill and gain qualifications in this area as Armagh prepares for the 2025 City of Culture Bid.

Solution: Participants were trained and up-skilled in communication and presentation skills, health & safety and leading & managing a walking tour. This programme was fully funded through the Department of The Economys Skills Focus Programme.

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