

Current written protocols, policies and procedures for delivering services and responsibilities.

## Policies and procedures

Requirement	Availability
Policies and procedures for the conduct of departmental business	Please click <a href="#">here</a>
Procedures and policies relating to student services	Please click <a href="#">here</a>
Policies and procedures for the provision of services	Please click <a href="#">here</a>
Policies and procedures for the recruitment and employment of staff	Please click <a href="#">here</a>
Code of Conduct for members of governing bodies	Please click <a href="#">here</a>
Customer service	Please click <a href="#">here</a>
Records management and personal data policies	Please click <a href="#">here</a>
Equality and Diversity policies; Equality Scheme	Please click <a href="#">here</a>
Estate management	Release of this information will be considered upon request. Please click <a href="#">here</a> to view FOI Policy.
Complaints policies and procedures	Please click <a href="#">here</a>
File plans (high level, for current records management systems)	Please click <a href="#">here</a> for FE Sector Retention and Disposal Schedule  Please click <a href="#">here</a> for the Information Asset Register and Record of Data Processing
Charging regimes and policies	Please click <a href="#">here</a>