

McElmeel Mobility Services

McElmeel Mobility Services staff recently completed ILM Level 3 Leadership & Management training which was 90% funded through the Skills Focus programme. Skills Focus is funded by the Department for the Economy, providing those who are self-employed or businesses with less than 250 staff access to accredited training Level 2 or above. Our Economic Engagement Manager Aisin McKee met with McElmeel mobility to ascertain their training needs and to find a suitable solution. McElmeel wanted to upskill their staff as they had experienced significant growth and wanted to invest in their workforce for the future to ensure continued success.

Quickly it was identified that ILM Leadership and Management Level 3 Award would be a great start. This course develops essential leadership and management skills.

It covers leadership styles, team dynamics, delegation, performance management, strategic planning, and change management. Participants learn to set clear goals, communicate effectively, and build high-performing teams. The programme also explores organisational behaviour, ethics, legal responsibilities, employee engagement, diversity, inclusion, conflict resolution, and creating a positive, productive workplace.

Training was delivered with lecturer Des Mullholland, on their premises on a day and time that worked best for business needs. Staff thoroughly enjoyed the course and are looking forward to continuing their learning and putting their new skills into practice. SRC look forward to working with McElmeel in the future.

